How it Works



Book an Appointment Call: 1 800 484 0152 Online: Click Book an Appointment at www.membershealth.ca



You will receive an appointment confirmation by text or call



At your appointment time, our doctors contact you via video call



ACCESSING THE CARE YOU NEED AT THE RIGHT TIME.

CLICK	Online at www.membershealth.ca
ТАР	MembersHealth mobile application available for iOS and Android

CALL 24/7 on 1-800-484-0152





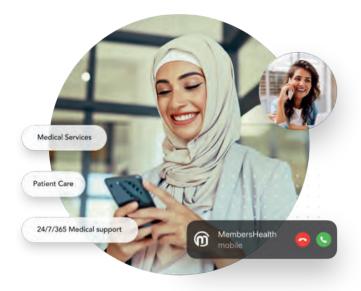


Access to quality care and wellness

Doctors and Mental Health Specialists, available anytime and anywhere.

Accountable Healthcare Program

Our AHP offers personalized healthcare to you and your dependents for all conditions, ranging from acute to complex. Our team of doctors, specialists, and surgeons promptly assess, diagnose, and implement care plans using evidence-based clinical practices, case reviews, and consultations to achieve optimal healthcare outcomes.



Program Highlights:

- Employees and dependents can speak directly with our doctors, specialists, and surgeons 24/7/365, within minutes.
- Unlimited appointments for members and dependents.
- Access to our doctors from anywhere in the world.

Benefits Include

With our Accountable Healthcare Program, you'll get access to a range of resources and support to help you manage your physical health, mental health and well-being.

- Speak to one of our member's success care professionals at any time of the day or night, including weekends and holidays.
- Tailored referrals to specialists and surgeons - our care team actively works to shorten your wait time based on your local specialist.
- Immediate Mental health support for crisis situations, you can speak to our therapists in minutes.
- Referral to a therapist for ongoing support for a set of counselling sessions.

Medical Services:

- Prescriptions are conveniently sent to a pharmacy of your choice.
- Diagnostics and labs ordered on your call for a seamless process.
- No fee doctor's notes (as medically required) conveniently emailed to you.
- Assistance with locating a family doctor.
- Second opinion service we'll provide expert medical opinions on your current diagnosis.
- Referrals for Specialists.

G Wellness and Mental Health Support:

- Anxiety, stress, & depression.
- Marital & family.
- Addiction support including expert. assessment and treatment.
- Diversity and inclusion
- Crisis management & trauma-related services.
- Life coaching.
- Nutrition support healthy eating, weight management and more.
- Legal support family, immigration, and more
- Financial support debt, planning, and more.

Patient Care:

- Personal touch with follow-up calls/texts 24-48 hours post-doctor visit to see how you're feeling.
- Access to our doctors from anywhere in the world.
- Personal care managers dedicated to each member to help you navigate the healthcare system.

